

Single member user and glossary of terms

Classification: Confidential

Overview and glossary of terms



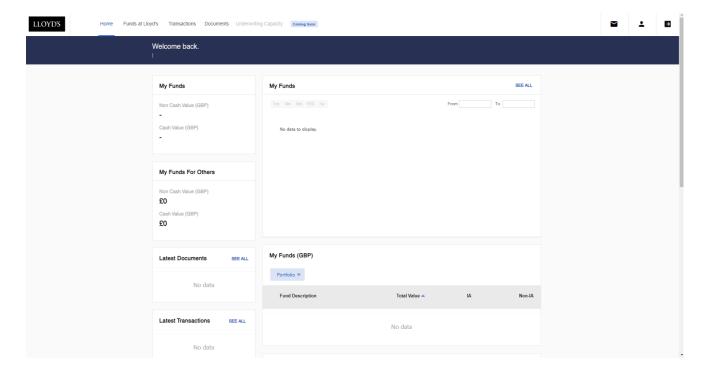
Accessing the portal

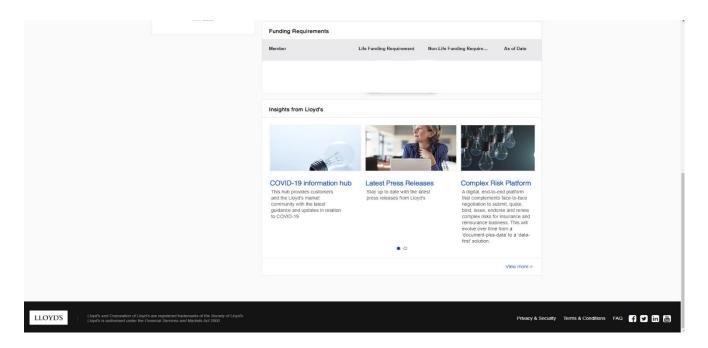
Access the portal via your Lloyds.com account or click here.

Brief overview of the portal

Home

You will land on a central dashboard, where you can navigate to any page. It includes accessible information, holdings, articles and interactive graphs showing valuation of assets over time.





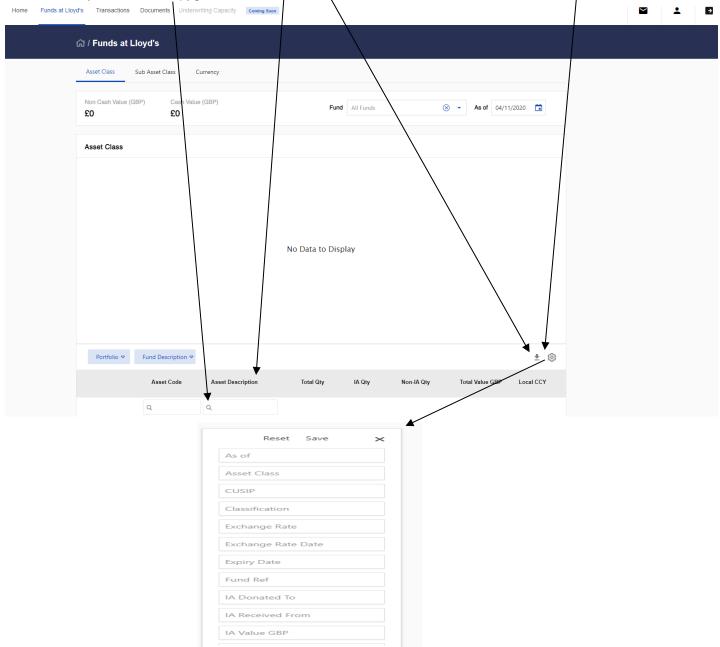
Overview and glossary of terms



Funds at Lloyd's

The funds at Lloyd's page shows asset information visualised via clear graphs and has a customisable table of holdings which can be downloaded instantly via the download button.

You can sort the view on any screen by clicking on a field in the grey bar. You can filter what you see/download by keying details into any box with the spyglass.



Assets can be viewed by asset class, sub asset class or Currency (GBP equivalent value).

Valuations for a given day may change if Member Services backdate transactions.

Transactions

Coming soon. You can still view your transactions via the members access portal in the interim.

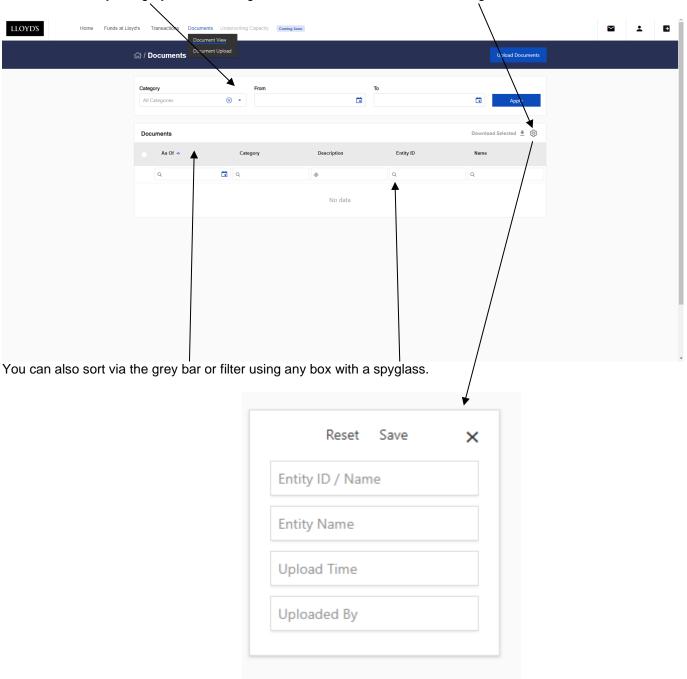
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Documents

A secure location for document viewing, upload and overall management. You can view any documents that have been uploaded by you for a Member Services team or by the Members Services for you.

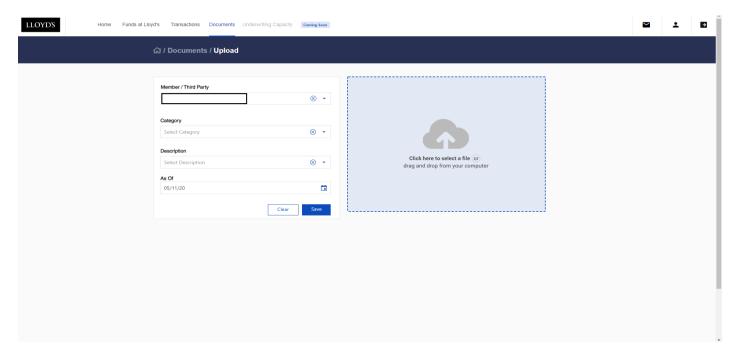
You can search by category or a date range and customise the screen via the cog.



Overview and glossary of terms



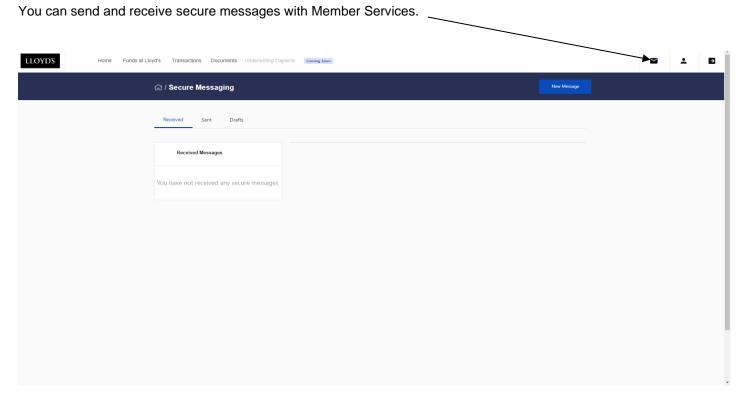
You can upload documents to Member Services and have a choice of category and description. A variety of formats are supported (further details in the FAQs). The member/third party code will be pre-filled for you.



Underwriting Capacity

Coming soon.

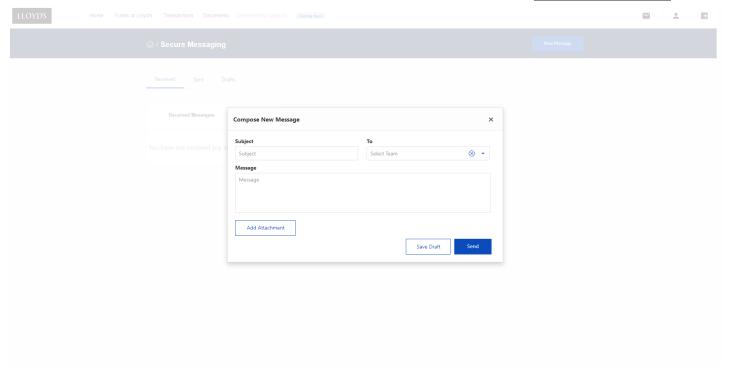
Email



Documents can be attached to your email however in order to locate them via the search functionality, we encourage you to upload the documents rather than attach them.

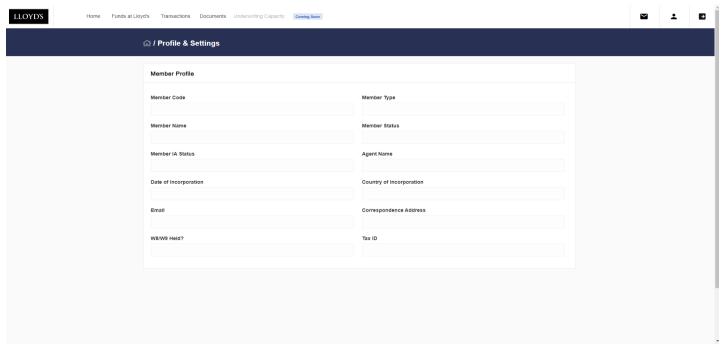
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Profile

Standing member information is displayed here.



Glossary of terms

Lloyd's Access Framework. This is the security framework by which Lloyd's controls all applications

hosted by it.

FAL Funds at Lloyd's. A Members Funds or Assets held under trust at Lloyd's

Also known as a Fund. This is a five-character figure, with the first three characters resulting in the type of fund. E.g. Personal Reserve Fund, Special Reserve Fund, General Deposit Fund, these can be

further split by a Life or Non-Life fund.

Product

Overview and glossary of terms



Member The member account at Lloyd's

TPO

Known as a Third Party FAL provider. A company or individual who provides assets too and forms part

of a larger Member

Investment Manager A company that provides Investment advice and trading services as well as other wealth-based

services

Advisor This could be an Investment Manager, Solicitor, accountant etc.

Also known as IA. Interavailable Arrangement - An arrangement whereby the Lloyd's deposit for

Interavailable general insurance business supports the underwriting of two or more different members. Parties to

the arrangement are defined as either the

Donor Member The originating member who donates their funds to a recipient member

Recipient Member The member receiving donated funds

W8/W9 These are Tax relevant forms required by Members to be able to trade. W9 forms are for US residents

with W8 forms for the rest of the world.

C&C Covenant and Charge. A type of arrangement that is no longer used

Asset Code Also known as a Stock Code or Sedol. This is the code to define the asset held

Asset Description The public description of the asset held

CUSIP Another version of a Stock Code, primarily used for the identification of USA Securities

International Securities Identification Number. A 12-digit identifier usually set at a company issuer

level.

Cancellation Indicator This shows if a Policy is under notice of cancellation